

	QUALITY POLICY	Policy Number: PY-01
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Quality Policy

The system established to manage quality within QCert Singapore is fundamental to our success in meeting both quality and business objectives.

QCert Singapore top management & employees are committed to:

- Providing high quality services that consistently satisfy or exceed our customers' requirements
- Ensuring that best professional practice is maintained throughout QCert Singapore operations at all times and certification activities fully comply with ISO/IEC 17021-1:2015.
- Continually improve the quality of the service we deliver
- Providing the resources and training necessary to maintain the required quality.
- All the employees are required to:
 - Familiarize themselves with the quality documentation
 - Implement the policies and procedures in their work.
 - All the employees, but particularly those concerned with certification activities, have an influence on the quality of QCert Singapore standard of services. Feedback to senior management on areas for improvement is actively encouraged.